

## Wireless Network Environment User Authentication Mechanism

Passed by the 2nd meeting of the Computer and Network Center Advisory Committee in the 2010 academic year on June 21, 2011  
Announced and implemented by National Chi Nan University Letter No. (100) Ji School Dian Zi 1000011674 on September 21, 2011

Amended and passed by the 2nd meeting of the Computer and Network Center Advisory Committee in the 2017 academic year on June 13, 2018

1. Basis: To comply with Taiwan Academic Network policies, enhance information security levels, and establish a wireless network environment user authentication mechanism to implement information security and access control in the university's wireless network environment.
2. Description: (1) In the future, authentication will be required to use the wireless network provided by the university on campus. (2) The authentication account is the university email account (without entering @ncnu.edu.tw). (3) Visitors from other schools can also use their own school accounts for authentication through the "TANet Wireless Network Roaming Service" (<http://roamingcenter.tanet.edu.tw>).
3. Fault Reporting: Please report through the electronic service system (1) Wireless network signal issues
  1. Unable to connect successfully, no signal received or weak signal.
  2. Can connect successfully but unable to obtain an IP address.
  3. Can connect successfully and obtain an IP address but unable to access the internet normally.(2) Authentication issues
  4. The network team will determine if it's an authentication server operation issue.
  5. The network team will determine if it's a network card number entry error.
  6. The operations team will determine if it's an email account password error.